

Family Overland Adventure

Country(ies): Botswana , Namibia & Zimbabwe

Tour type: Family

Transport: Overland expedition vehicle, 4x4 safari vehicles

Group size: Min: 10 | Max: 24

Days: 14 Days

Start location: Windhoek, Namibia

End location: Victoria Falls, Zimbabwe

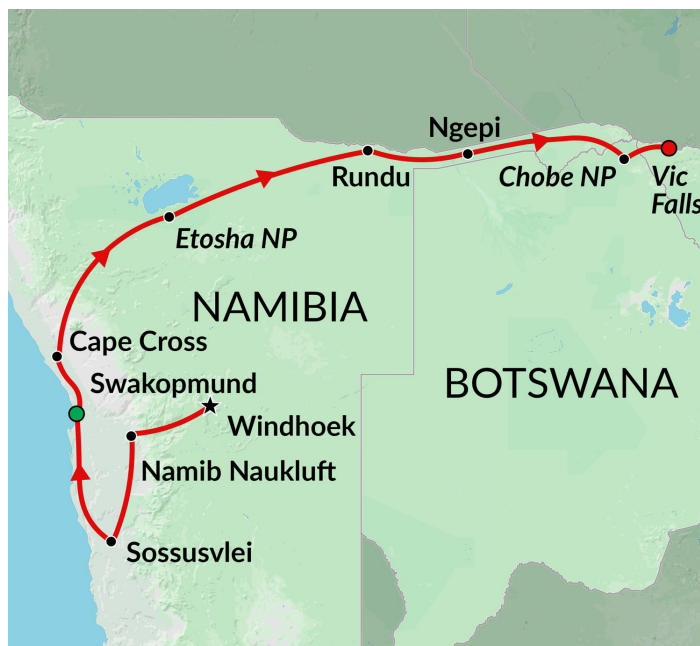
Departs On:

Meals: Breakfasts - 11, Lunches - 10, Dinners - 10

Highlights:

Windhoek, Kalahari Desert, Sossusvlei & Dune 45, Swakopmund, Cape Cross Seal Colony, Ozhohere Himba Village, Etosha National Park, Rundu living museum, Ngepi, Okavango Delta, Chobe river cruise, Victoria Falls

Places Visited: Windhoek, Sessrium, Swakopmund, Seal Colony, Ozhohere Himba Village, Etosha National Park, Rundu, Ngepi, Okavango Delta, Chobe, Victoria Falls



Itinerary

Day 1: Arrive in Windhoek. Transfer to hotel

Upon arrival our staff will meet you at the airport and transfer you to your hotel for the start of your trip. The rest of the day is free for you to settle in before we have a pre-trip meeting at 6pm and introduction to our crew and the overland expedition vehicle which will be our home for the next two weeks.

No meals included today

OVERNIGHT: Windhoek hotel

MEALS: None

EXTRAS: None

Day 2: Travel to Sesriem and the Namib Naukluft National Park

After breakfast we will set off south to the Namib-Naukluft National Park. The drive will take us through stunning desert and mountain landscapes serving to constantly distract you from the roads! Camping that evening in a scenic location close to the dunes of Sossusvlei, within the Park boundaries which contains the worlds highest sand dunes and is home to one of the world's greatest salt pans.

Breakfast at the accommodation. Lunch and dinner eaten at the truck.

OVERNIGHT: Sesriem Campsite

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 3: Dune 45 hike, 4x4 to Sossusvlei & Deadvlei

This morning we have the opportunity to climb the massive sand dunes at Sossusvlei which are one of Namibia's main attractions and on all tourist posters. Kids can race their parents to the top where you will be met with stunning views of a 'world of sand' which stretches as far as the Atlantic, 50 miles away. The kids have the chance to whoosh back down, sliding down the sand which is always a popular choice as breakfast awaits at the bottom.

Breakfast and lunch eaten at the truck. Group meal included this evening.

OVERNIGHT: Dorm Room in Swakopmund

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 4: Swakopmund Free Day (optional activities)

After breakfast we will drive north to the west coast of Namibia, passing through stark, remote desert scenery to arrive at the oasis of Swakopmund, Namibia's favourite holiday destination. With so many family and adrenaline activities as well as the beach it is easy to see why. This coastal resort is in complete contrast to all the land-based wildlife activities when taking the kids to Namibia. It offers the opportunity for families to hop onboard a catamaran cruise to spot dolphins, flamingos and even whales from Walvis Bay further up the coast, or kayak with playful and inquisitive seals at Pelican point. Older kids will love the sand boarding, fat biking or the 4x4 or quad biking expeditions in the nearby dunes allowing them to take to the wheel and explore. If adrenaline and sports are not

your cup of tea the town offers plenty to see and do as well as numerous cafes, art galleries and museums to discover.

Meals and activities at your own expense in Swakopmund.

OVERNIGHT: Swakopmund Dorm

MEALS: None

EXTRAS: None

Day 5: Swakopmund Free Day (optional activities)

You have another free day in Swakopmund today to further enjoy the coast or partake in optional activities.

Meals and activities at your own expense in Swakopmund.

OVERNIGHT: Swakopmund Dorm

MEALS: None

EXTRAS: None

Day 6: Skeleton Coast Shipwrecks & Cape Cross Seal Colony

Leaving Swakopmund our adventure continues north along the skeleton coast to Cape Cross, a nature reserve that is renowned as one of the largest settlement of these animals in the world, the colony of Cape fur seals at Cape Cross marks the spot where the first European explorer set foot on the coast of Namibia in 1486. Kids can lose themselves in this noisy hubbub, viewing the captivating interactions of the seal colony from an extensive walkway, separated from the mass of seals by a low wall. Strolling along the breadth of the colony, they have the opportunity to pick up interesting details about the lives of the seals at information points scattered around the grounds, or gaze up at a modern replica of Diego Cao's historical cross.

Continuing in-land we continue on to our overnight camp which is a small family operated site in the middle of the Namibian desert whose efforts serve to support the local Himba people and provide schooling for the children. Whilst there we will hopefully gain the opportunity to meet some of the local tribe members to learn more about their culture, traditions and way of life in the bush.

Breakfast and lunch at the truck. Group meal included this evening.

OVERNIGHT: Ozohere Himba Village Camp

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 7: Drive to Etosha NP. Evening game drive

If you have enjoyed the desert scenery and wildlife so far it is now time for a classic safari as we head north to the southern gate entrance of Etosha National Park, which is famed for offering some of the most unique game watching experiences in Africa. We will reach Etosha in the afternoon, and in the evening we'll enjoy our first game drive. Later in the evening we'll be able to watch wildlife coming to a nearby floodlit waterhole.

Breakfast, lunch and dinner at the truck today.

OVERNIGHT: Etosha Camping

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 8: Etosha National Park

Etosha is considered by many safari aficionados as one of Africa's greatest wildlife reserves it covers 8,600 square miles, hosts a colossal salt pan (which is four times the size of Los Angeles and is so large that it is can be seen from the moon!!). It is also home to 4 of the 'Big Five' (elephant, rhino, lion and leopards). Being the countries leading wildlife attraction what better way to enjoy it than looking out from a truck as we drive along, stopping where and when is needed along the various watering holes. Kids can enjoy being David Attenborough by spotting species such as giraffes, zebra, wildebeest and elephants meandering around or even lions resting on the side of the road. With 114 different animal species and more than 300 bird species, the kids should be kept on their toes as animal spotters. Turning off the engine as needed we will have the chance to enjoy the spectacle of herds of zebra lapping, impala and many others congregating around the watering holes which during the dry season (May to October) host animal species in biblical numbers making August undoubtedly the best time for a family safari visit.

Breakfast, lunch and dinner at the truck today.

OVERNIGHT: Etosha camping

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 9: Head to Rundu, views of Angolan Flood Plains and boat trip

After a couple of days in Etosha, we again head north after breakfast towards the extreme northwest of Namibia to the south banks of the Okavango river which borders Angola. Being an administrative capital Rundu is a bustling lively town which provides a great insight into a thriving African town where we are able to stock up on provisions. Once settled in our overnight camp we aboard a cruise along the Kavango floodplain where we gain the experience of watching the sunset whilst enjoying the local bird and wildlife.

Breakfast, and lunch at the truck. Group dinner included today.

OVERNIGHT: Rundu, Tambuti Lodge

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 10: Mbunza Living Museum. Travel to Ngepi on the Okavango

As a communal business for the local people of the Kavango, this sustainable project means they are able to preserve their traditional culture and to generate an additional income. An essential part of the interactive program of the Living Museum is the demonstration (and preservation) of the fishing and land cultivating culture of the Mbunza. The traditional presentation covers everything from everyday life (traditional cuisine, fire making, basket and mat weaving, etc.) to bushwalks and fishing and finally to highly specialised techniques like blacksmithing, pottery and the making of drums. As with all Living Museums in Namibia the main focus of the Mbunza Living Museum is to provide visitors with a detailed and authentic insight into the traditional, pre-colonial culture which especially appeals to the younger travellers in the group.

Following on from here we find ourselves heading to the Caprivi strip which is considered Namibia's answer to The Okavango Delta, this area offers an incredible water-based safari location. Being sandwiched between Angola, Zambia and Botswana near the tip of Zimbabwe the region is surrounded by 5 perennial rivers – Chobe, Kwando, Linvanti, Okavango and the Zambezi – which makes it a haven for elephants, hippo, crocodile and buffalo. The bird watching is also unrivalled, with the region recording an incredible 660 different species. All of which offers families an endless number of activities including game viewing by boat, sunset cruises and canoeing adventures which are also a great way to relax and reconnect. The Caprivi Strip represents the gateway into Botswana and Zimbabwe where our adventures take us onto next.

Breakfast, lunch and dinner at the truck today.

OVERNIGHT: Camping at Ngepi Lodge

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 11: Free day on the Okavango (optional activities)

You have a free day today on the Okavango River where a multitude of optional activities are available.

On our optional Mokoro cruise local poler guides will navigate the extensive waterways using canoes similar to their traditional Mokoro's (dug out canoes). This is a great experience - and a good way to get a hippo's eye view of the surroundings.

There are also a number of other optional safaris including game walks with the park rangers - giving you the chance to see elephant, crocodile and hippo up close and personal.

The Okavango Delta is one of the world's largest inland waterways and its calming serenity will leave those who experience it feeling supremely relaxed.

Breakfast, lunch & dinner at the truck

OVERNIGHT: Camping at Ngepi Lodge

MEALS: Breakfast, Lunch, Dinner

EXTRAS: None

Day 12: Chobe National Park, evening boat safari

Leaving Namibia our journey takes us across the Botswana border into the region of Kasane located along the Chobe River. Chobe is most famous for its elephant and buffalo populations, both of which can herd in epic proportions. With an estimated 40,000 to 60,000 elephant, these gentle giants constantly surround you. We are there during the dry season when the Chobe River sees thousands lining the banks and crossing the water towards our campsite, giving the kids the chance to view them close up an unforgettable experience and a lifelong memory. Our evening river cruise provides excellent photograph opportunities and never fails to keep you captivated throughout, it really is a lovely way to see the sun setting over the horizon.

Breakfast & lunch at the truck today, dinner at own expense

OVERNIGHT: Chobe Lodge

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 13: Optional safari, head to Victoria Falls

Today takes us again over a border crossing into Zimbabwe and on to our final destination, one of the seven natural wonders of the world, Victoria Falls, which statistically speaking is the world's largest waterfall. Victoria Falls known as the "Smoke that thunders" in the local Tonga language, is the largest single curtain of falling water in the world and 70% of the exquisite views are seen from the Zimbabwe rain forest, from here the falling water's impressive roar can sometimes be heard from 40 kilometres (25 miles) away. At its peak, the volume of water coming over the falls is around 150 million gallons per minute. This amount of water is just incomprehensible...a good size bath holds 40 gallons, so 1 million gallons would equate to 25,000 baths... making the high-water mark of 150 million gallons equate to 3.75 million (the entire population of Liverpool and Manchester combined) bathtubs of water thundering over the falls every single minute. That's a lot of water!

The rain forest surrounding it, which has constant rain 24/7 from the never-ending spray of the Falls, has a unique ecosystem. It is a botanists dream and bird lovers' paradise. There are species here that don't occur anywhere else, and families are strongly recommended to look just a little beyond the 2 km pathway and the numerous viewpoints towards the overgrowth to try and spot them. One of the great things about the falls is that the area has not become

over commercialised. In fact, once you are standing by the Falls your view will not be much different to that of David Livingstone's who first saw the Falls in 1855. Following our visit to the falls our journey ends (for now at least!!) The ultimate experience to end the trip.

Breakfast and lunch at the truck. Group dinner included today.

OVERNIGHT: Victoria Falls camp

MEALS: Breakfast, Dinner, Lunch

EXTRAS: None

Day 14: Victoria Falls departure

You have the day free to explore this natural wonder at your leisure until your departure flight. There are a range of optional adventure activities to enjoy, such as white water rafting, bungee jumping, gorge swing or evening horse riding. If you're looking to relax, there are various craft markets and coffee shops to enjoy. An airport transfer to Victoria Falls international airport is included. Extra nights can be added here if you wish.

Breakfast at the truck today

OVERNIGHT: N/A

MEALS: Breakfast

EXTRAS: None

Included

- All transport on our Oasis Overland Expedition Truck
- Arrival (Windhoek) & Departure (Victoria Falls) airport transfers
- Camping and Cooking equipment
- Services of Oasis Crew
- Approximately 85% of meals
- Accommodation/Campsites (approx. 50% hotels/lodges, 50% camping)
- Airport transfers
- Namib-Naukluft National Park and Dune 45
- Cape Cross Seal Colony
- Himba Village
- Etosha National Park
- Rundu boat trip
- Rundu Living Museum
- Chobe National Park boat cruise
- Entry to Victoria Falls

Excluded

- International Flights (available on request)
- Visa fees if required
- Optional activities (see itinerary)
- Travel Insurance (compulsory, available on request)
- Meals not indicated in the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for guides & drivers
- Entrance fees and activities not mentioned above
- Any other items not mentioned above

Notes

This trip is operated by us under our specialist Overlanding 'other half', [Oasis Overland](#).

Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

Options available while on tour (NAOVFA)

Min numbers: 1

These options are available while you are on the tour from local activity providers who your booking will be with. Prices are given as a guide and are subject to change Namibia Swakopmund Dolphin Cruise | US\$65 Horse Riding | US\$60 Game Fishing, 1 Day | US\$120 Paragliding | US\$115 Quadbiking (approx. 2 Hours) | US\$55 Sandboarding | US\$45 Sky Diving | US\$220 Okavango Mokoro trip - 2.5hrs | US\$17 Mokoro trip - half day | US\$36 Mahango game drive | US\$34 Boat cruise drive | US\$16 Guided walk drive | US\$16 Full day Delta experience (morning Moroko, lunch, afternoon game drive) | US\$67 Botswana Chobe NP Chobe morning game drive | US\$55

Price: Starting from - \$0

Child Discount (under 13)

Min numbers: 1

This option can be selected for all children aged under 13 at the date of travel who will share a room with one or two adults. We recommend that you contact us for a specific quote for your whole family based on the number and ages of your children, and the number of rooms you'll need.

Price: Starting from - \$-720

1. Transport & Life on the Road

The Oasis truck will be your new home giving you a comfortable, secure base with which to experience your trip. As part of the adventure you will be expected to have an active involvement in the day to day running of the trip, be part of the group and get stuck in and help with various tasks, whether it's cooking meals over open fires, pitching your tent or keeping the truck clean and tidy.

Seatbelts

All Oasis Overland trucks are fitted with seatbelts. For your own safety and security we recommend that travellers wear these at all times whilst the vehicle is moving. Our overland trucks in Africa also have a 'beach area' which is a chill out zone to be used when the truck is not moving.

Accommodation

Camping - Oasis uses roomy three-person tents but that we normally use for two adults. They are specially made for us to meet the tougher conditions of an overland trip and have mosquito netting sewn into the door and windows. You can arrange how your family splits itself between tents depending on how many adults and children you are. Our camping nights are spent in organised campsites. Facilities and standards at campsites vary, some are well equipped and managed and some are more basic. At certain campsites there is the opportunity to upgrade to a private room at your own expense if you are missing your bed. You will need to bring your own sleeping bags. We are looking into providing camping mats for everyone to avoid you having to carry too much in your luggage.

Lodges / Hostels - At some locations we will stay in lodges and hostels that are small, locally run establishments. The accommodation will vary depending on the rooming available, from dormitory style rooms, to twins/doubles, triple or special family rooms. Upgrades may be available on arrival, but cannot be reliably pre-booked. Please refer to the individual trip inclusions for the percentage break up of your accommodation.

During the day

As a guide, driving days normally start at about 8am and finish at about 5pm, with stops for lunch and buying food, seeing local sights etc. We won't be driving every day, although there are times when we will drive for two, but we will then stop for a few nights and you will have free time to explore, meet local people, do some optional activities or just relax and do your own thing. Expect to sometimes get dusty & dishevelled during the day and although you will be able to shower most nights, not all campsites will have hot showers.

Meals & cook groups

When 'on the road' or camping, we usually cook using gas or over open fires in a rota system. On this trip we will try to get the group involved, including the children so that everyone has a few chances to cook and prepare food for the group. This will depend partly on the final number in the group and whereabouts you are. Your cook group will have to decide on what to cook, utilise stocks from the truck stores and locally obtain ingredients from markets, shops etc. and rustle up a meal. But don't worry if you're not a Gordon Ramsay as the rest of the group and the Tour leader usually lend a helping hand. Here is an idea of what to expect at meal times:

Breakfast: Usually simple - we help ourselves to cereal, toast, hot drinks and on occasion we will splurge with a cooked breakfast.

Lunch: Cold and usually quick. The cook group will put out bread, tinned supplies and maybe make a salad.

Dinner: Cooks come into their own in the evening, and will always attempt to cook up some delights. When the truck is parked up for a few days in a town or city most people usually like the option to eat out at local restaurants - so we often don't cook all meals when at these locations. We are including several group dinners on this trip (details in the itinerary).

Vegetarians / Vegans / Coeliacs / Gluten & Lactose intolerance - Our Tour Leaders will always do their best to cater for any dietary requirement or intolerance whenever possible. However we do not cater for fussy eaters. It must be remembered that the variety of dishes available may not be the same as available to meat eaters. If there is anything in particular you require in your diet or because of an allergy or would miss from home, it would be best to bring these with you, as these cannot be purchased with normal Local Payment funds due to the high cost of these

specialised and often imported foods.

Remember that when eating out in local restaurants & hotels that vegetarianism or food allergies / intolerances, are still not widely known about or understood by many local people. i.e Vegetarians or Vegans will often be offered fish or chicken in error. Most large towns and cities, or areas used to tourists, will often have more choice but please be aware that it will probably not be as varied as you are used to when eating out at home.

In the evenings

When at a bushcamp or campsite where you and your family will put up the tents, and then lend a hand with getting out the tables, stools, firewood and water containers. The fire grates need to be taken out, the fire lit and someone can fill the kettle and make hot drinks while the cook group prepares the evening meal. Then just sit back & chill and enjoy the rest of your evening!

Oasis Crew

We usually have two crew whose duties are extensive and quite demanding, with challenges ranging from driving and maintaining the expedition vehicle to a high standard, to organising visas and border crossings, arranging accommodation, pre-booking some excursions and guides, helping with shopping and cooking as well as finding the best deals, socializing and making sure everything runs as smoothly as possible. While our crew are usually experienced and knowledgeable they are not tour guides as such. Our trips pass through many countries and our tour leaders cannot be expected to have detailed knowledge of each country's history, flora and fauna and archaeological sites. Even so - they will be more than willing to pass on any interesting and useful information that they have acquired whilst on the road. A rewarding way to gain a better insight into the wildlife, cultural and historical diversity of the countries we travel through is by reading guide books as well as talking to the local people and using local guides.

Adventure travel can be unpredictable and occasionally our crew may have to amend the itinerary to take into account changing local circumstances or because of a delay at a border or because of circumstances outside our control. This can all lead to additional work and commitment for our crew who will do all they can to minimize any disruption to the trip. While our crew are essentially on call 24 hours a day 7 days a week, it has to be remembered that no one is actually expected to work these hours, so at Oasis we are realistic that within a trip there will be times when our crew need 'down time' and a chance to relax and 'let their hair down' as well. They are only human!

Itinerary

Because Oasis Overland do not operate normal 'package holidays' the itineraries given cannot be guaranteed to run exactly as outlined. However, it is rare that we have to make major changes and in the event that we do this will be discussed with you either before or during the trip. It is important to bear in mind that should it not be possible to enter a certain country due to safety concerns, visa problems or political turmoil etc, and it becomes necessary to fly over a country in order to continue a trip, that all costs for flights will be borne by you and not Oasis. Should it not be possible for an Oasis trip to begin from a scheduled starting city due to border closures, civil unrest etc, Oasis will make all reasonable efforts to begin the trip from an alternative location. However, all additional costs that you may incur in travelling to the alternative location will be paid by you or your insurance company and not Oasis.

2. Money and Budgets

There is no Local Payment on this trip. The whole trip price is paid before you travel. You will however need some spending money during the trip...

How to bring your currency?

Past Oasis travellers have fed back that, as a general rule it is best to bring your money in **US\$ dollars cash**, although you could also bring a combination of US\$ & £GB if British pounds are your home currency. It will depend on the exchange rate at the time of your trip as to which currency is better, but we suggest that US\$ are the preferred option for East Africa, whilst £GB can also be easily exchanged in Kenya, Tanzania and Southern Africa. PLEASE NOTE YOU SHOULD DEFINITELY BRING AT LEAST 50% of your money in cash. You will need to pay for your Zimbabwe visas and many of the optional excursions using cash and there will be times when you need

cash to change into local currency. Some travellers worry about carrying so much cash with them, however all Oasis Overland trucks are equipped with an onboard safe for the security of your money and passport.

We also advise to bring £50 worth of SA Rand in Cash, as this may be needed if we arrive into Namibia on a weekend & the banks/ATMs are closed.

Make sure that all your notes are in good condition. Old, torn or marked notes are often refused by the banks and shops. Please ensure your notes are dated post 2006 and do not have a serial number starting with CB. Scottish pounds are also not accepted.

Please remember that Visas need to be paid for in US\$ CASH ONLY!

Spending Money

From past trips and traveller feedback £100 to £145 per week should cover costs such as some meals out (on average 2 per day are supplied), soft drinks and beers, email & communications, souvenirs and other general spending. Personal spending habits & budgets differ greatly from person to person. Budget on **visa costs** (see visa section above) and **optional activities** separately (see optional excursions page) & allow extra for your **Local Payment** contribution.

Changing money

Change your money only at banks, hotels, airports or forex bureaus. It is illegal to change money on the street, as these people will normally be opportunistic thieves or undercover police. Your crew will advise you where & when you can change money & with what means. It is also a good idea to have a small CASH emergency fund, to allow for the unexpected.

Credit & Debit Cards

If you are intending using your credit or debit card, we suggest taking more than one card with you as you may find that your card is not accepted in the first ATM you try. Visa and Maestro cards are best. **We do not recommend using MasterCard based cards in Africa as they have very limited access through large parts of Africa.** Please note that usually you will be given local currency and NOT US\$ or £GB. We recommend that you inform your bank that you will be using your card abroad to avoid it being blocked. Please see the optional excursions page for activities that can be paid for using a Credit or Debit Card. Commission rates vary between 2-8%. It can therefore be helpful to obtain an online account from one of the new 'starter banks' such as Revolut, Monzo, Starling etc. as they often offer much more competitive rates for spending abroad.

Pre-Paid Travel Currency Cards

These cards are similar to normal Credit and Debit cards but they can be pre loaded with cash before you travel with a set amount allowing you to withdraw this cash using the card at normal ATMs. It is a more secure way to access cash on your trip, but again do not rely on these as your sole means of funds on a trip - (please refer to the ATM section). Several banks and companies now offer these cards, but be sure to look into the rates for withdrawing cash when making your decision. When using these cards abroad you will use them to withdraw the local currency from an ATM and not the currency that you loaded onto the card.

ATMs

These are available in most major cities along our route and allow you to withdraw local currency only. We discourage you from relying on your ATM card as a primary source of funds in case it is lost/stolen/swallowed, or the machine isn't working. In some destinations we probably won't even see a bank or ATM for days on end so having hard currency to exchange is essential. Besides memorising your PIN, it is also important to be aware of your daily withdrawal limit and bank withdrawal costs. Please note that although Zimbabwe's currency is US Dollars it is not currently possible to obtain USD cash from ATMs or banks due to the country's cash shortage.

Tipping

Is often expected and relied upon. It is often more than a reward for services well done, but, as wages are extremely low, it is an accepted means of supplementing an income. If you would like to leave a tip for any activity/individual, you could organize this as a group and give a tip at the end. A recommended amount for restaurants is usually 10%

of your total bill and similar for activities. Some countries also add an extra Government tax on restaurant bills.

Because it can be difficult to know what to tip, and because it has such importance in some areas both economically and culturally, there may be times and activities for which your crew will make it clear what level of tipping is 'customary/expected'. They may also be quite enthusiastic or assertive in encouraging you to take account of these suggestions. This is motivated by the knowledge of how important tipping can be, and the offence or confusion that can be caused when local people are tipped poorly. In the end, tipping remains at the discretion of the individual, but our crew will continue to advise on normal or average rates, and we would ask you to carefully consider the economic or personal impact of being seen as 'under tipping'. We know that many who travel with us are on a tight budget, but ask you to consider that those we work with locally may also face financial hardship, and also work very hard to try to give you unrivalled service/ experiences.

As a very rough guide, we would suggest that you budget for an amount equal to 10% of the local payment for your trip, plus 10% of the cost of any of the listed optional excursions that you wish to do. The amounts you end up tipping may vary from a rigid 10%, but hopefully this will help you budget in general.

In the past we have been asked by travellers about tipping your Oasis Crew. If you choose to do this, it would be budgeted separately from the above. Our guys work very hard at making your trip a great travel experience. Working overseas can often be challenging and they are pretty much on call for you 24 hours a day, so it's appreciated as a thank you for hard work and good service, but of course not mandatory. Our suggestion is to budget around US\$2-5 a day.

3. Meals on Overland tours

Due to the nature of the overland trip, the majority of your meals will be cooked by our crew and eaten beside the vehicle. Meals will not normally be eaten within the accommodation. The reason we run our trips in this way is that we feel it fits in better with this type of trip and it also helps to keep our prices competitive with other companies offering similar tours.

Breakfast: As breakfast is served very early in the morning (if there is driving or activities to be done) it is a simple but filling breakfast: Tea and coffee, breads and spreads, cereals, yoghurts, fruits and on occasion, when there is time for a later breakfast, we'll will serve a hot breakfast of scrambled eggs, porridge, bacon or beans.

Lunch: Lunch is generally served at a picnic spot next to the road en route to a destination. As the tour leaders only have approximately 45 minutes to get everyone off the truck, prepare lunch and then get everyone back on the truck again, lunches consist of sandwiches and salads (rice salad, pasta salad, tuna salad and green salad) which are quick and easy to prepare but which are quite filling. They do have meal plans which they should stick to, to ensure that there is variety on a day to day basis.

Dinner: This is when your crew get time to prepare a delicious meal and they focus on a substantial protein, vegetable and carbohydrate dinner. We serve traditional cuisine consisting of braais (BBQ), potjie (stew), bobotie (mince), spaghetti and fish and chicken dishes. All meals (on both accommodated and camping tours) that are included in the itinerary are prepared at the full service adventure truck. This is a unique adventure in itself where you get to dine under the stars with your new found friends and experience the real sights and sounds of Africa!

4. International Flights and Airport Transfers

International Flights: We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people living in different places and with varying travel plans, except on some Escorted Tours and package promotions, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

The vast majority of our tours are designed such that you can arrive and depart at any time on the first and last days of the set tour itinerary, with your arrival and departure airport transfers included in the tour price. However, on our **Overland tours**, you should not arrange your onward international flights or other travel for the day the tour is due to end (unless the final day does not involve any travelling and finishes after breakfast). Similarly, many of our Overland tours depart their first port of call on the first morning, and you will therefore need to plan for any flights to arrive at least one day beforehand.

Airport Transfers: Arrival and departure airport transfers are included on Small Group, Shoestring and Tailor-made tours but available as extra options on all our African Overland tours, as long as you have accommodation booked with us on that day. If you add extra accommodation before and/or after the tour that you do not book with us, then you will also need to arrange your own airport transfers.

Departure Taxes: Various countries may require that you pay an Airport Departure Tax when departing on an international flight. Please note that all departure taxes must be paid in hard cash currency and US Dollars are normally the best currency to use for this. Departure taxes can vary from US\$10 - US\$60 depending on the departure point.

Flight inclusive packages: We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

5. Pre-departure meeting

As this trip includes airport transfers and the first night of accommodation in Windhoek, you can arrive at any time on day 1. Your tour leader will arrange a welcome meeting early in the evening on Day 1, and a more extensive pre-trip briefing in the morning of Day 2. There will be a notice in reception advising you of the time of the welcome meeting which we will finalise after knowing everyone's flight times. Your Tour Leader will collect 2 photocopies of your **passport information page, insurance policy details** with policy number and confirmation that the duration will cover you for the entire trip and a **24-hour emergency assistance** telephone number.

6. Tipping

In general tipping in restaurants is expected and is around 10% for good service, more if you have received exceptional service, and, feel free not to tip at all if you received poor service. Tipping taxi drivers etc is really at your

own discretion and not always expected. If in doubt please ask your guides. It is expected to tip porters and car guards etc. Ask your guides how much is appropriate in local currency. The recommended amount for Serengeti and Masai Mara guides is around USD5-7 per client per day.

Our guides do work hard but they are also paid at (and often above) industry levels for this work. Our Crew can be tipped if you feel that they have done a good job and/or gone above and beyond the call of duty. The best way to arrange tips is to elect one person in the group to collect the money. On Small Group & Shoestring tours we recommend around USD 3-5 per person per day per guide as a fair tip. On longer Overland tours we recommend USD1-2 per day per person, per guide as a fair tip. So if you have 2-crew on a tour, we would recommend that 2 envelopes are used and each crew member's name written on one. Place what you feel is fair into each envelope and the elected person can give these to the crew at the end of the tour. If you do not feel that the crew deserve a tip, please, do not tip them. You must remember that tipping is only for exceptional service and is not at all compulsory or expected.

7. Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for the countries in this region are:

[South Africa](#): Additional vaccinations: Hepatitis A. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Namibia](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from an infected area.

[Botswana](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted or travelled through an infected area.

[Zimbabwe](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Zambia](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Malawi](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Tanzania](#): Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Kenya](#): Additional vaccinations: Diphtheria, Hepatitis A, Poliomyelitis, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from an infected area.

[Uganda](#): Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. [Malaria map](#). Yellow Fever certificate: Required if arriving from an infected area.

[Sudan](#): Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area. A certificate may also be required for those departing Sudan.

[Morocco](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.

The above information can change at short notice. For up to date health information & vaccination requirements we recommend that you contact your medical practitioner or a travel clinic.

Malaria: Vaccinations are not available against Malaria, which is a disease transmitted by mosquitoes that can be very serious and sometimes fatal. You should avoid mosquito bites by covering up bare skin with clothing such as

long sleeves and long trousers and applying insect repellents to exposed skin. When necessary, sleep under a mosquito net. Mosquitoes are most active during and after sunset. You should consult with your GP/medical practitioner/travel clinic about the most appropriate malaria prophylactic medication to take for the regions you are visiting.

Yellow Fever: This disease is spread by infected mosquitoes that bite during the day. A Yellow Fever Certificate of vaccination is often required as a condition of entry depending on which country you are arriving from, or that you have travelled or transitted through recently (including connecting flights with stopovers of over 12 hours). You can view this [US CDC information](#) about where the virus is present and follow the links to further information detailing which countries need you to have a Yellow Fever vaccination as part of their entry requirements. Please ensure you have this certificate organised in advance and with you and to hand during the trip.

Please inform us of any pre-existing conditions such as diabetes or asthma and any prescription medicine you may be taking. We also need to know about any food allergies or physical disabilities that you may have.

If you are travelling on an Overland tour or your trip includes wildlife safaris then please bear in mind that you may be travelling on bumpy roads and/or rough ground for several hours at a time. This can be very uncomfortable or painful if you have a bad back, and make such conditions worse. Please contact us if you have any concerns.

8. Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities. Encounters Travel will not be held responsible if travellers are denied entry because they are not in possession of the relevant visas. We therefore recommend you re-check requirements with the relevant embassy/consulate around 4 weeks before travel.

You should also be in possession of a valid onward or return flight ticket, or proof of other means of transport enabling you to leave the country that your tour passes through or finishes in. In addition you should carry proof of sufficient funds to cover you during your time in the country (eg. credit card).

Should your tour be re-entering a country, please ensure that you have a multiple entry visa that allows this. Some countries have a visa on arrival service which can be more convenient and cheaper. However, for peace of mind and to speed up the border crossing process, Encounters Travel advises that you to get your visas prior to your trip if possible.

9. Visas

The information below is to be used only as a guide and may change without prior notice. It is advisable to contact the relevant embassy in plenty of time before the trip departs to check the current visa requirements. It is **your responsibility** to ensure you have all the relevant visas you require.

Arrival visas must be paid for in USD cash ONLY.

Botswana

Passport Holders from UK, Ireland, Australia, New Zealand, USA, Canada, South Africa and most EU countries will not require a visa to enter Botswana.

Passport Holders from other countries, will need to check the current visa requirements with the relevant consulate, and whether you need to obtain the visa in advance.

Namibia

Passport Holders from UK, Ireland, Australia, New Zealand, USA, Canada, South Africa and most EU countries will not require a visa to enter Namibia.

Passport Holders from other countries, will need to check the current visa requirements with the relevant consulate,

and whether you need to obtain the visa in advance.

Zimbabwe

Passport Holders from UK, Ireland, Australia, New Zealand, USA, Canada and most EU countries will require a visa to enter Zimbabwe. We will obtain this visa whilst on the trip at the border on arrival, a visa can also be obtained at the airport on arrival into Harare and Victoria Falls. Approximate cost for Australian, USA and New Zealand Passport Holders is \$30 USD, British and Irish passport holders \$55 USD and Canadian \$75 USD for a Single entry visa. South African passport holders are Free of charge.

If you are planning on going over to the Zambian side of Victoria Falls from Zimbabwe you will need to obtain a double entry visa for Zimbabwe so that you can return back to Zimbabwe after your day trip. Approximate cost for Australian, USA and New Zealand Passport Holders is \$45 USD, and British passport holders \$70 USD. Canadians & Irish passport holders are unable to obtain a double entry Zimbabwe visa.

The visa into Zambia is called a Day Tripper visa and is available at the border and only valid for stays of less than 24 hours. The approximate cost is \$20 USD.

10. What to take

LUGGAGE ALLOWANCES: Most international airlines restrict you to between 20kg and 23kg per person of luggage to go in the hold of the plane. Domestic flights often have smaller allowances around 15kg. As airline rules vary we recommend that you take no more than 20kg of luggage if your tour just includes international flights, and no more than 15kg if there are any domestic flights included in your itinerary. Please ask us for details if you are unsure about luggage allowances on your tour. Any excess baggage fees will be your responsibility to cover. Most airlines allow between 5kg and 10kg for hand luggage so we suggest that you take no more than 5kg unless you have confirmed that your airline(s) will allow more than this.

OVERLAND AND SAFARI TOURS: Please keep in mind that these are adventure tours in an adventure vehicle (truck or 4x4) and luggage should not include any solid Samsonite style suitcases. On our accommodated overland tours most of our trucks have lockers for the luggage (locker sizes: 37,5 cm high, 32 cm wide, 80 cm deep). Only a soft bag will fit in these lockers. A suitcase is far more difficult to store and make secure in our vehicle and this is part of the reason we ask for a backpack or tote bag to be used as your luggage. The other reason is that you need to walk from the truck to the accommodation and often over sand or uneven terrain. Your luggage on our Overland tours is limited to ONE backpack and ONE daypack weighing no more than 20kg. As a general rule, if you cannot lift your own luggage - you've got too much stuff! Most people make the mistake of bringing too many clothes. A quick reminder - **suitcases are not suitable on our overland tours** – especially huge Samsonite-style cases! **Small** wheeled cases are OK for safari tours.

SUGGESTED PACKING LIST: Kit for all weather conditions including: • 2/3 shorts/skirts • 1 jacket/anorak • Tracksuit/pullover • 2 pairs of long pants/jeans • 2 pairs of walking shoes/boots/trainers • 1 pair of sandals • 3 or 4 T-shirts/short sleeve shirts or sundresses • 2/3 Long Sleeve Shirts • Smart casual change of clothes • Swimwear • Underwear & socks • Sun Hat – preferably that covers the back of your neck. • Raincoat • Kikoi/sarong

Your clothing should be easy to wash and dry and should preferably not need ironing. Avoid synthetics, which can be very uncomfortable in hot weather. Many people underestimate how cold Africa can be – remember that jersey/jacket! There are also nights that are warm but you must still wear clothes that cover arms and legs from mosquitoes. Take a set of casual but smart clothes for the occasional evening out in a restaurant or club. If you wear glasses (or contacts) it is also advisable to bring a spare pair.

While on wildlife safaris it is important to wear dull coloured clothing - olive, mushroom, brown, khaki, stone are ideal.

You should avoid white (stands out too much), black or blue (attracts tsetse flies), and camouflage (illegal in many countries for civilians)

Additional Items: • Towel & facecloth • Baby wipes/ Wet Wipes • Personal toiletries • Sleeping bag • Torch &

enough spare batteries • Camera & spare batteries and memory cards • Water bottle. (A 2-litre Coke bottle works well...) • Penknife • Insect and Mosquito repellent • Suntan lotion, sun block & after sun lotion • Sunglasses • Watch • Biodegradable laundry detergent • Passport (plus a copy of your passport & visas) • Extra passport photos • Vaccination certificate • Money • Travel plug • Neck pillow • Small sewing kit • Plastic bags • Clothes line and pegs • Small scrubbing brush • a small padlock for your luggage locker in the truck • Small basic First Aid kit (painkillers, band aids, after-sun lotion, eye drops, anti-diarrhoea tablets etc.)

DAY PACKS: Please check the itinerary for your specific tour if you will need a little daypack. For example on our Cape Town to Vic Falls overland tour you will need a smaller bag, big enough to bring basic equipment (toiletries and clothes) for 2 nights. The daypack is for your Okavango Delta Excursion, where you cannot bring your entire luggage.

11. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

12. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of

the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given [on our website](#).

13. Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see [our website](#) or [booking conditions](#) for more information.

14. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

15. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel

news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

www.twitter.com/encounterstravl (yes, without the 'e')

16. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's ['Travel Aware' campaign](#) which provides further useful and invaluable information.



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Note: Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.
